



Unleashed Services Catalogue



Services & Rates





Unleashed Services Catalogue

At Access, we pride ourselves on the depth and breadth of skills across our 400 certified Professional Services employees. These Consultants, Programme Managers, Project Managers, Trainers and Solution Architects are here to provide you with the industry expertise and product best practices that help you deploy, adopt, operate and integrate our market-leading software applications - either on premise, or in the cloud. Our Professional Services teams help hundreds of clients like you, every week, to improve their productivity, increase their efficiency and ultimately provide them with the freedom to do more.



Please contact your account manager to book this in. If you don't know who this is you can contact our support team on: support@unleashedsoftware.com and they will be able to help.

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Day Rate Service options

Service	Description	Pricing	Number of Sessions	Duration	Cost GBP	Cost USD	Cost NZD	Cost AUD
General Remote Consultancy	1 day remote consultancy using the free consultation service to discuss requirements. This is conducted via Microsoft Teams and your Consultant will provide an Agenda for the day.	Per Day	1 Day	7 hours	£1 440	\$1 793	\$3 030	\$2 787
General Remote Consultancy	1/2 day remote consultancy using the free consultation service to discuss requirements. This is conducted via Microsoft Teams and your Consultant will provide an Agenda for the half day.	Per 1/2 Day	1/2 Day	5 hours	£900	\$1 233	\$2 084	\$1 916

Advisory and Adoption Services

All sessions are remote using Microsoft Teams

Pricing includes call recordings and consultancy report

Service	Description	Pricing	Number of Sessions	Duration	Cost GBP	Cost USD	Cost NZD	Cost AUD
Sales Module	Specific training for your team on the sales module and shipment module. Our consultant will take you through an in-depth overview of the module, this will include: Invoicing, Fulfilment and Returns. We'll discuss your workflow and how you should be using Unleashed to reflect these and go through some handy tips and tricks whilst using this module. You and the team will then have an opportunity to test the module in our Sandbox Environment. Once your testing is complete you will have a Testing Overview session with your consultant to discuss any questions and queries.	Fixed Price	3	1 hour per Session to be completed within a Month of signup	£540	\$672	\$1 136	\$1 045
Purchase Module	Specific training on the purchase module. Our consultant will take you through an in-depth overview of the module, this will include: Creating purchase orders, split receipting, supplier costs, supplier pricing and an overview of the Reorder Report. We'll discuss your workflow and how you should be using Unleashed to reflect these and go through some handy tips and tricks whilst using this module. You and the team will then have an opportunity to test the module in our Sandbox Environment. Once your testing is complete you will have a Testing Overview session with your consultant to discuss any questions and queries.	Fixed Price	3	1 hour per Session to be completed within a Month of signup	£540	\$672	\$1 136	\$1 045

Service	Description	Pricing	Number of Sessions	Duration	Cost GBP	Cost USD	Cost NZD	Cost AUD
Manufacturing/Production Module	Specific training on the manufacturing/production module. Our consultant will take you through an in-depth overview of the module, this will include: Setting up BOMs, managing production, the assembly process, auto assemblies, sub assemblies, third party manufacturing process and production reporting. We'll discuss your workflow and how you should be using Unleashed to reflect these and go through some handy tips and tricks whilst using this module. You and the team will then have an opportunity to test the module in our Sandbox Environment. Once your testing is complete you will have a Testing Overview session with your consultant to discuss any questions and queries.	Fixed Price	3	1 hour per Session to be completed within a Month of signup	£540	\$672	\$1 136	\$1 045
Inventory Module	Specific training on the Inventory Module. Our consultant will give you an in-depth overview of the module, this includes: Stock Adjustments, Stock Counts, Warehouse Transfers and Stock Revaluations. We'll discuss your workflow and how you should be using Unleashed to reflect these and go through some handy tips and tricks whilst using this module. You and the team will then have an opportunity to test the module in our Sandbox Environment. Once your testing is complete you will have a Testing Overview session with your consultant to discuss any questions and queries.	Fixed Price	2	1 hour per Session to be completed within a Month of signup	£360	\$448	\$757	\$697
Reporting & Business Intelligence	Our consultant will complete a full run through of our Business Intelligence vision module. This includes: Taking you round the dashboard, how to cross reference, looking at different date ranges, dicing the data and setting targets and KPIs. Our consultant will also complete a run through of the Reporting Module tailored to your reporting requirements.	Fixed Price	2	1 hour per Session to be completed within a Month of signup	£360	\$448	\$757	\$697

Service	Description	Pricing	Number of Sessions	Duration	Cost GBP	Cost USD	Cost NZD	Cost AUD
B2B Store Setup & Guidance	Specific training on how to setup the B2B portal. Our consultant will give you an in-depth overview of the setup, this includes: catalogs, categories, customising the home screen, B2B freight, email templates, pricing and product availability settings and inviting customers. We'll discuss your workflow and how you should be using the B2B Portal to reflect these and go through some handy tips and tricks whilst using this module. You and the team will then setup the store with the guidance from our consultant. Once the store is live, you will have a review session with your consultant to discuss any questions and queries since the Portals Go Live.	Fixed Price	3	1 hour per Session to be completed within a Month of signup	£540	\$672	\$1 136	\$1 045
Advanced Inventory Manager	Specific Training on the Advanced Inventory Manager. Our consultant will take you through an in-depth overview of the module, this will include: AIM Insights, Modelling, Reviews and Forecasting. We'll discuss your workflow and how you should be using Unleashed to reflect these and go through some handy tips and tricks whilst using this module. You and the team will then have an opportunity to test the module. Once your testing is complete you will have a Testing Overview session with your consultant to discuss any questions and queries.	Fixed Price	2	1 hour per Session to be completed within a Month of signup	£360	\$448	\$757	\$697
Data Exporter	Specific Training on the Data Exporter. Our consultant will give you and in-depth overview of the Data Export, this includes: Support and guidance on how to use the data exporter to pull sales order, sales shipment and purchase information out into excel to manipulate or create email templates with data for easy extrapolation.	Fixed Price	1	1 hour per Session to be completed within a Month of signup	£180	\$224	\$378	\$348

Service	Description	Pricing	Number of Sessions	Duration	Cost GBP	Cost USD	Cost NZD	Cost AUD
Hourly Training/Consultancy Sessions	General Q&A session on the system to answer all of your questions and take you through them on a screen share session.	Per Hour	N/A	Per hour Sessions	£180	\$224	\$378	\$348
Document Design	We'll take your current documents and recreate them using the Unleashed document designer. You pay per document and can have as many designed as suits.	Per document	N/A	Per Template	£180	\$224	\$378	\$348

Mission Critical Services

Service	Description	Pricing	Estimated Duration	Cost GBP	Cost USD	Cost NZD	Cost AUD
Account Data & Setup Review	Our consultant will review your software setup and check data integrity. We'll then run through some recommended changes based on these findings with you.	Per day	Varies	£990	\$1 233	\$2 084	\$1 916

Development and Integration Services

Service	Description	Pricing	Estimated Duration	Cost GBP	Cost USD	Cost NZD	Cost AUD
Shopify Configuration, Workflow & Troubleshooting	<p>This service we would recommend as 3 sessions:</p> <ul style="list-style-type: none"> In the first, our consultant will walk you through the configuration and work with you to set it up to your requirements in the Sandbox environment. This session will also include guidance around testing, workflows as well as Go Live and Troubleshooting. In the second, we will review your testing and discuss any questions you have around the integration or how the integration is performing. The final session with your consultant includes: Connecting Shopify to your Live account, ensuring the configuration is setup to your business requirements for you to start using it day to day. <p><i>You can book an optional session if you wish after the Go Live of the connection to assist with any troubleshooting.</i></p>	Per Hour	Hourly The first of these sessions should take place within one month of sign up	£190	\$236	\$399	\$367
Amazon Configuration, Workflow & Troubleshooting	<p>This service we would recommend as 3 sessions:</p> <ul style="list-style-type: none"> In the first, our consultant will walk you through the configuration and work with you to set it up to your requirements in the Sandbox environment. This session will also include guidance around testing, workflows as well as Go Live and Troubleshooting. In the second, we will review your testing and discuss any questions you have around the integration or how the integration is performing. The final session with your consultant includes: Connecting Amazon to your Live account, ensuring the configuration is setup to your business requirements for you to start using it day to day. <p><i>You can book an optional session if you wish after the Go Live of the connection to assist with any troubleshooting.</i></p>	Per Hour	Hourly The first of these sessions should take place within one month of sign up	£190	\$236	\$399	\$367

Service	Description	Pricing	Estimated Duration	Cost GBP	Cost USD	Cost NZD	Cost AUD
Woo Commerce Configuration, Workflow & Troubleshooting	<p>This service we would recommend as 3 sessions:</p> <ul style="list-style-type: none"> In the first, our consultant will walk you through the configuration and work with you to set it up to your requirements in the Sandbox environment. This session will also include guidance around testing, workflows as well as Go Live and Troubleshooting. In the second, we will review your testing and discuss any questions you have around the integration or how the integration is performing. The final session with your consultant includes: Connecting Woo Commerce to your Live account, ensuring the configuration is setup to your business requirements for you to start using it day to day. <p><i>You can book an optional session if you wish after the Go Live of the connection to assist with any troubleshooting.</i></p>	Per Hour	Hourly The first of these sessions should take place within one month of sign up	£190	\$236	\$399	\$367
Xero/QuickBooks Configuration, Workflow & Troubleshooting	<p>This service we would recommend as 3 sessions:</p> <ul style="list-style-type: none"> In the first, our consultant will walk you through the configuration and work with you to set it up to your requirements. This session will also include guidance around testing, workflows as well as Go Live and Troubleshooting. In the second, we will review your testing and discuss any questions you have around the integration or how the integration is performing. The final session will be post Go Live and will include the opportunity for any troubleshooting, questions and a section on showing you how to reconcile the systems for month end. 	Per Hour	Hourly The first of these sessions should take place within one month of sign up	£190	\$236	\$399	\$367
LightSpeed Configuration, Workflow & Troubleshooting	<p>This service we would recommend as 3 sessions:</p> <ul style="list-style-type: none"> In the first, our consultant will walk you through the configuration and work with you to set it up to your requirements in the Sandbox environment. This session will also include guidance around testing, workflows as well as Go Live and Troubleshooting. In the second, we will review your testing and discuss any questions you have around the integration or how the integration is performing. The final session with your consultant includes: Connecting LightSpeed to your Live account, ensuring the configuration is setup to your business requirements for you to start using it day to day. <p><i>You can book an optional session if you wish after the Go Live of the connection to assist with any troubleshooting.</i></p>	Per Hour	Hourly The first of these sessions should take place within one month of sign up	£190	\$236	\$399	\$367